

# GREEN SCOUTS

|                              |   |
|------------------------------|---|
| <b>Project:</b>              | <b>GreenScouts (000151330)</b>  |
| <b>EU-Programme:</b>         | ERASMUS-KA220-VET Cooperation Partnerships in Vocational Education and Training |
| <b>Start of the project:</b> | 01 November 2023  |
| <b>Duration:</b>             | 28 months   |

## TOOLKIT MATERIALS

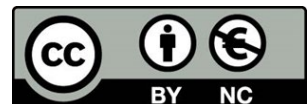
ENGLISH

**Work Package** WP5



**Co-funded by  
the European Union**

Funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Education and Culture Executive Agency (EACEA). Neither the European Union nor EACEA can be held responsible for them.



## CONTENTS

GreenScouts Workshop Slides

GreenScouts Workshop Icebreaker

Activity 2, 5, 6 printouts

Activity 3 printouts

Activity 6 printouts

Activity 7 printouts

Link to the GreenScouts Glossary in English: <https://prezi.com/p/embed/8LskKQuPu7kcKJAJ8vsu/>



# 'GREEN SCOUTS BINGO

## FIND SOMEONE WHO...

|  |   |  |   |   |
|--|---|--|---|---|
| ...has a reusable water bottle with them.      | ...rides a bike or walks to school.                     | ...uses public transportation regularly.               | ...has a plant-based meal at least once a week. | ...uses eco-friendly cleaning products.     |
| ...avoids single-use plastics.                 | ...buys second-hand clothes.                            | ...composts their food waste.                          | ...recycles regularly.                          | ...uses a reusable shopping bag.            |
| ...participates in local clean-up events.      | ...practices water-saving habits (e.g., short showers). | ...has installed energy-efficient light bulbs at home. | ...has reduced their meat consumption.          | ...buys locally produced food.              |
| ...buys products with minimal or no packaging. | ...supports companies with sustainable practices        | ...has a rainwater harvesting system.                  | ...has a home garden or grows their own herbs.  | ...has switched to a green energy provider. |



# 'GREEN SCOUTS BINGO

## FIND SOMEONE WHO...

|  |  |   |   |  |
|--|--|---|---|--|
| ...rides a bike or walks to school.              | ...has a home garden or grows their own herbs.         | ...composts their food waste.             | ...recycles regularly.                                  | ...avoids single-use plastics.                 |
| ...has switched to a green energy provider.      | ...has installed energy-efficient light bulbs at home. | ...uses public transportation regularly.  | ...buys locally produced food.                          | ...has a rainwater harvesting system.          |
| ...has reduced their meat consumption.           | ...has a plant-based meal at least twice a week.       | ...participates in local clean-up events. | ...practices water-saving habits (e.g., short showers). | ...buys products with minimal or no packaging. |
| ...supports companies with sustainable practices | ...uses a reusable shopping bag.                       | ...uses eco-friendly cleaning products.   | ...refuses to use palm oil products                     | ...buys organic clothes.                       |



# 'GREEN SCOUTS BINGO

## FIND SOMEONE WHO...

|  |   |  |   |   |
|--|---|--|---|---|
| ...supports companies with sustainable practices | ...does not own a car.                      | ...has a plant-based meal at least twice a week. | ...buys locally produced food.            | ...has installed energy-efficient light bulbs at home.  |
| ...composts their food waste.                    | ...has a rainwater harvesting system.       | ...refuses to use palm oil products              | ...rides a bike or walks to school.       | ...practices water-saving habits (e.g., short showers). |
| ...uses eco-friendly cleaning products.          | ...has switched to a green energy provider. | ...avoids plane travel in their holidays.        | ...participates in local clean-up events. | ...buys products with minimal or no packaging.          |
| ...uses a reusable shopping bag.                 | ...has reduced their meat consumption.      | ...buys vegan clothes.                           | ...uses public transportation regularly.  | ...recycles regularly.                                  |



# 'GREEN SCOUTS BINGO

## FIND SOMEONE WHO...

|   |  |   |  |   |
|---|--|---|--|---|
| ...participates in local clean-up events. | ...has a reusable water bottle with them.              | ...rides a bike or walks to school.                     | ...buys products with minimal or no packaging. | ...uses a reusable shopping bag.        |
| ...buys second-hand clothes.              | ...buys locally produced food.                         | ...supports companies with sustainable practices        | ...has switched to a green energy provider.    | ...uses eco-friendly cleaning products. |
| ...uses public transportation regularly.  | ...has installed energy-efficient light bulbs at home. | ...practices water-saving habits (e.g., short showers). | ...has a home garden or grows their own herbs. | ...composts their food waste.           |
| ...avoids single-use plastics.            | ...has a plant-based meal at least once a week.        | ...uses carsharing.                                     | ...recycles regularly.                         | ...has reduced their meat consumption.  |



# 'GREEN SCOUTS BINGO

## FIND SOMEONE WHO...

|  |  |  |  |  |
|--|--|--|--|--|
| ...has reduced their meat consumption. | ...refuses to use palm oil products                    | ...uses carsharing.                            | ...practices water-saving habits (e.g., short showers).                | ...avoids single-use plastics.                 |
| ...mends their own clothes.            | ...has switched to a green energy provider.            | ...composts their food waste.                  | ...supports companies with sustainable practices                       | ...uses eco-friendly cleaning products.        |
| ...buys locally produced food.         | ...has installed energy-efficient light bulbs at home. | ...uses a reusable shopping bag.               | ...donates to environment activist groups (e.g. Greenpeace or similar) | ...has a home garden or grows their own herbs. |
| ...buys second-hand clothes.           | ...uses public transportation regularly.               | ...buys products with minimal or no packaging. | ...rides a bike or walks to school.                                    | ...has a reusable water bottle with them.      |

WELCOME TO THE  
**GREEN  
SCOUTS**

PREPARATION WORKSHOP

[insert location | date | trainer...]



Co-funded by  
the European Union

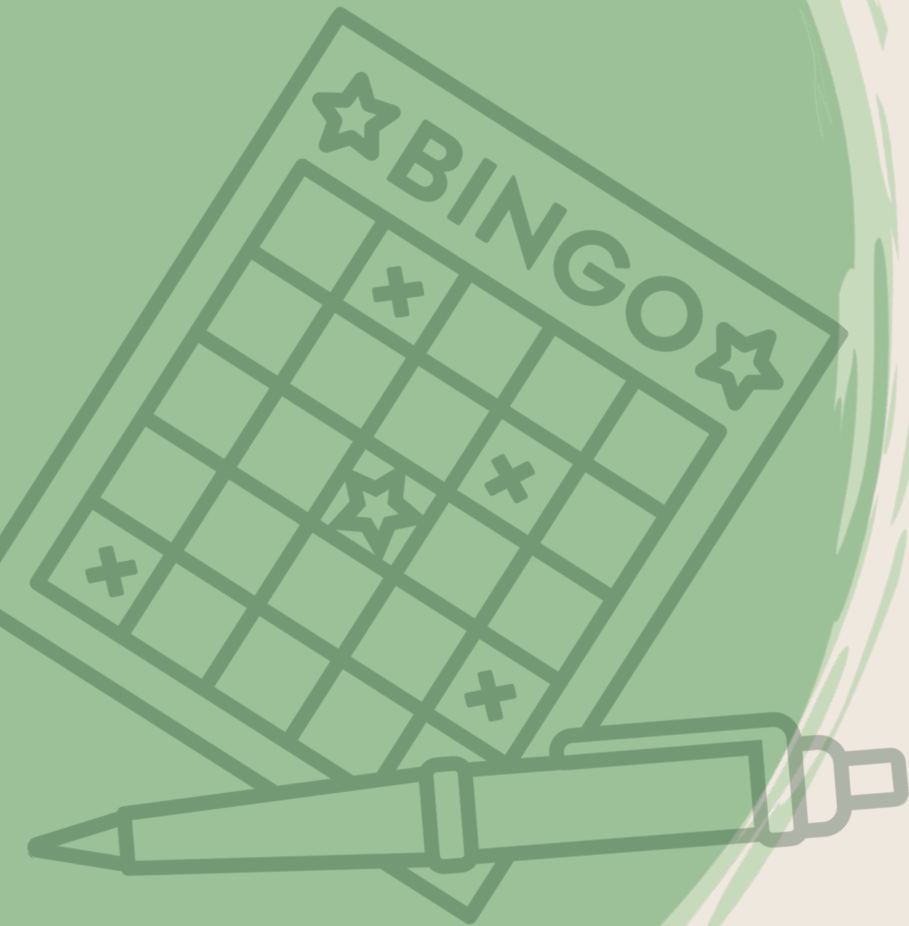
Funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Education and Culture Executive Agency (EACEA). Neither the European Union nor EACEA can be held responsible for them.



# WORKSHOP AGENDA

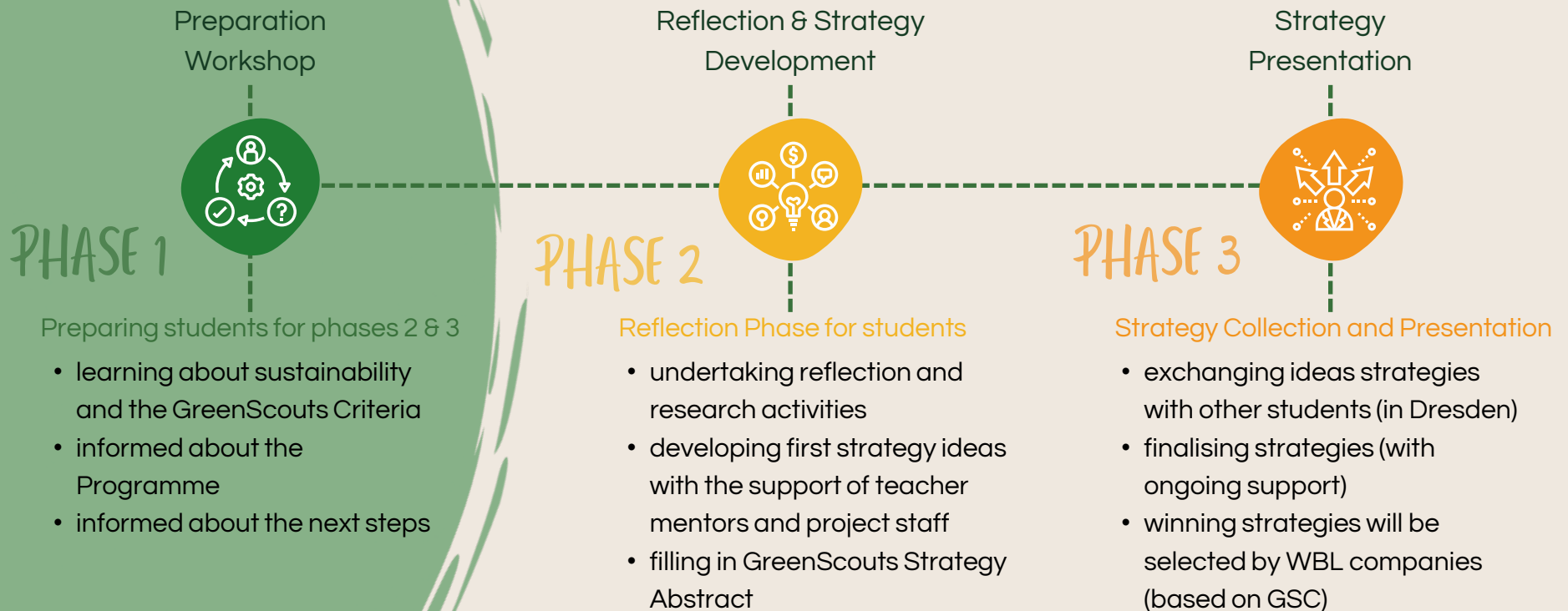
- welcome / orientation
- quick recap of GS Programme
- workshop activities
- next steps

# ICEBREAKER



Play the GreenScouts Sustainability Bingo and find out about the “green” habits of your fellow students.

# THE GREENSCOUTS PROGRAMME



# THE GREENSCOUTS HANDBOOK

- overview of GreenScouts Programme
- links and references to relevant sources (e.g. the GreenScouts Glossary)
- GreenScouts Strategy Template
- summaries of all 7 GreenScouts Criteria

# CRITERIA

## IMPACT

The strategy must have a positive impact on the environment, in at least one of the sustainability areas.

## FEASIBILITY

The strategy should be feasible given the resources, skills and expertise available within the company. It should also be aligned with the values and mission of the organisation.

## SMART OBJECTIVES

The strategy should contain specific, measurable, achievable, relevant and time-bound objectives (SMART).

## INNOVATION

The strategy should demonstrate an element of innovation in terms of work process, product or service. Strategies can focus on small-scale improvements (“even small steps count”) that can ultimately change the behaviour of many employees and employers.

## IDENTIFYING CHALLENGES

The strategy should identify potential implementation challenges and suggest steps for their mitigation.

## ADAPTABILITY

The strategy should illustrate how it can be adapted to different contexts. It considers environmental issues with cultural humility and understanding for diverse cultural and social contexts.

## MONITORING AND EVALUATION

The strategy should include some suggestions on how its effectiveness could be monitored and evaluated. This could involve setting up key performance indicators (KPIs), regular audits or third-party assessments.

# ACTIVITY 1

Cr i t e r i o n   I m p a c t

The strategy must have a positive impact on the environment, in at least one sustainability area.

- How would you describe sustainability?
- What types of sustainability areas can you think of?
- Collect different ideas and try to sort these into groups.

# ACTIVITY 1

Cr i t e r i o n   I m p a c t

The 5 GreenScouts  
Sustainability Areas

reducing resource exploitation



halting biodiversity loss



reducing carbon footprint



minimising pollution    reducing waste



**GREEN  
SCOUTS**

# ACTIVITY 2

## Criterion Feasibility

The strategy should be feasible given the resources, skills and expertise available within the company. It should also be aligned with the values and mission of the organisation.

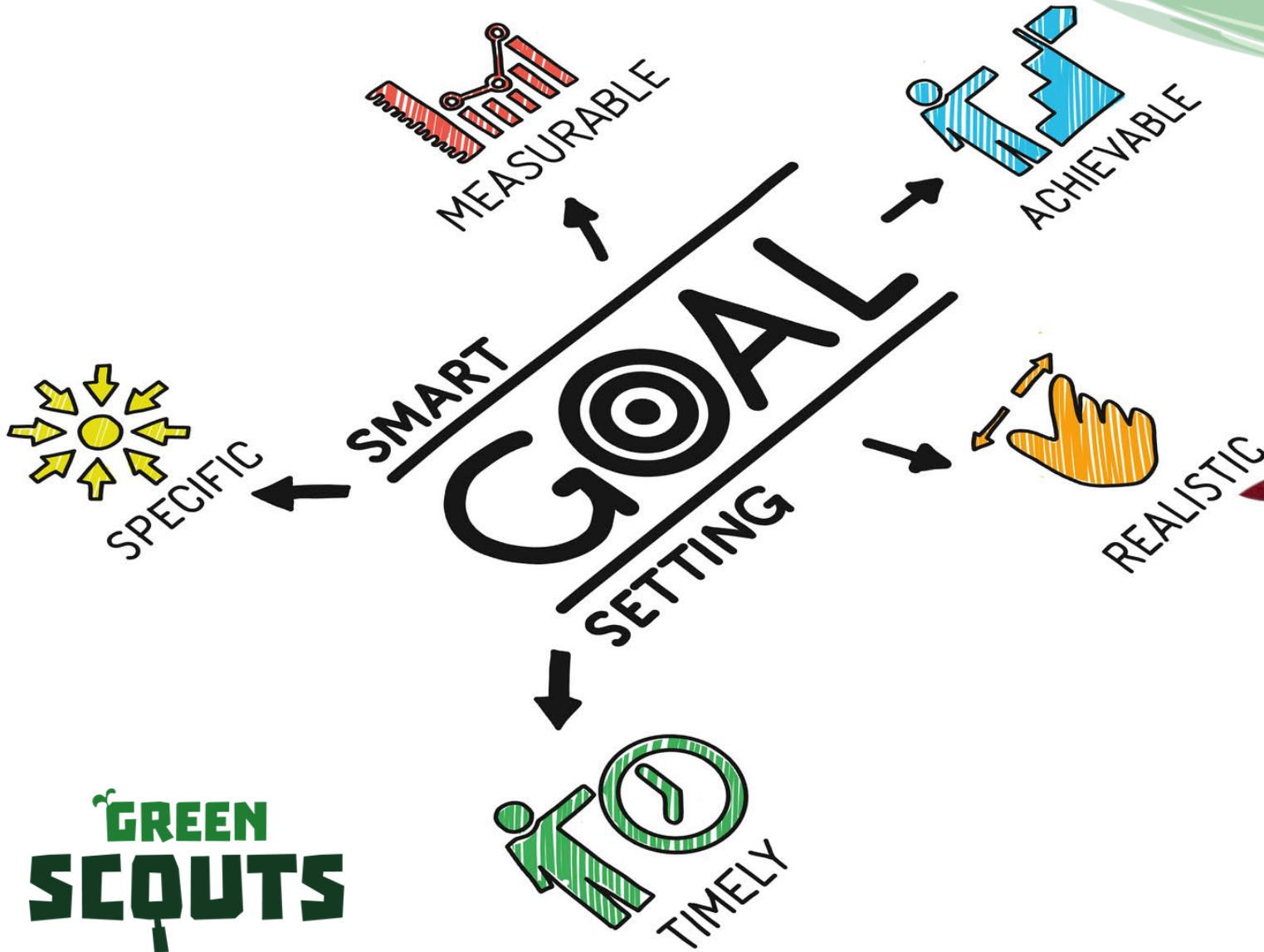
- Rank the following 6 strategies according to most to least feasible in the context of your WBL company.
- Which factors do/did you consider for making your decision?

add QR Code

# INPUT

Criterion SMART

The strategy should contain specific, measurable, achievable, relevant and time-bound objectives (SMART).



**GREEN  
SCOUTS**

# ACTIVITY 3

Cr it e r i o n SMART

The strategy should contain specific, measurable, achievable, relevant and time-bound objectives (SMART).

**Specific:** Clear and precise goals

**Measurable:** Quantifiable indicators of progress

**Achievable:** Realistic and attainable

**Relevant:** Aligned with broader objectives

**Time-bound:** Defined timeline for completion

# ACTIVITY 3

Criterion SMART

## Objective:

Encourage people to use public transportation

How we could rewrite the objective to consider it SMART?

## Discussion Points:

Is it **Specific**?

Is it **Measurable**?

Is it **Achievable**?

Is it **Relevant**?

Is it **Time-bound**?

Increase the use of public transportation among city residents by 15% within the next 12 months through awareness campaigns, discounted fares, and improved route availability.

# ACTIVITY 3

## Cr it e r i o n SMART

### Objective

increasing the proportion of organic food used in the hotel restaurant from 20% to 35% within two years

### Discussion Points:

- Is it Specific? Yes, increase 15% organic food use.
- Is it Measurable? Yes, it's possible to track it.
- Is it Achievable? Yes. Assuming the access to organic food
- Is it Relevant? Yes. Hotel's reputation, customer satisfaction...
- Is it Time-bound? Yes, within two years.

# ACTIVITY 3

## Cr it e r i o n S M A R T

- Sort the following objectives into two categories (SMART or not-SMART).
- Decide together and consider carefully why an objective is (not) SMART?
- Also try to think of ways you could revise the objectives to make them SMARTer.

# ACTIVITY 4

## Criterion Innovation

The strategy should demonstrate an element of innovation in terms of work process, product or service. Strategies can focus on small-scale improvements (“even small steps count”) that can ultimately change the behaviour of many employees and employers.

- divide into groups of at least two students and come up with a group name
- at least one person in your group needs to download the ActionBound App

**GREEN  
SCOUTS**



# ACTIVITY 4

## Criterion Innovation

The strategy should demonstrate an element of innovation in terms of work process, product or service. Strategies can focus on small-scale improvements (“even small steps count”) that can ultimately change the behaviour of many employees and employers.

- open the ActionBound App and scan the GreenScouts Scavenger Hunt QR Code
- enter your team name and start the hunt

add QR Code



# ACTIVITY 5

## Criterion Challenges

The strategy should identify potential implementation challenges and suggest steps for their mitigation.

- divide into two groups and prepare the following role-play:



# ACTIVITY 5

## Role-Play

Imagine, you are participating in a work place meeting and one colleague presents a sustainability strategy, which they would like to see introduced to your workplace. A wild discussion ensues and not all colleagues are particularly keen on the idea.

- Step 1** First, you need to decide on the **strategy** you would like to use for your role-play (there are 12 to choose from).
- Step 2** Now, **prepare this discussion** between the strategy presenter and the critics/supporters. Consider all roles carefully - who is included in the discussion (employer, employee, HR...)?
- Step 3** Make sure you **"hide"** at least five different challenges in your role-play.
- Step 4** **Practice** a little bit before you present your role-play to the other group.

# ACTIVITY 5

## Role-Play

Imagine, you are participating in a work place meeting and one colleague presents a sustainability strategy, which they would like to see introduced to your workplace. A wild discussion ensues and not all colleagues are particularly keen on the idea.

### Step 5

Once you had a chance to practice a little, present (re-enact) your role-play to the other group.

### Step 6

When watching the other group's performance, take notes of the challenges they have hidden - can you identify them all?

### Step 7

Identify the type of challenges the other group has addressed. Can you think of any additional ones?

# INPUT

Criterion Adaptability



# INPUT

## Criterion Adaptability

### Office Work Environment

**Paperless Office:** Transition to a fully digital workflow to minimize paper usage.

### Hotel Service

**Paperless CheckIn/Out:** Implementing digital check-in and check-out processes to reduce paper waste and improve efficiency.

### Furniture Manufacturer

**Sustainable Wood:** Implement a no-deforestation policy and ensure all wood and paper products are sustainably sourced.

# INPUT

## Criterion Adaptability

### Office Work Environment

**Extending Office-Electronics Lifecycle:** The renewal frequency of electronics will be extended to be driven more by product functionality and less by a fixed renewal frequency.

### Hotel Service

**Guest Education:** Educating guests about the hotel's sustainability initiatives through in-room information, digital displays and staff training to encourage eco-friendly behaviors.

### Electrical Goods Retailer

**Customer Education on Sustainable Practices:** Educate customers on how to maintain their devices to prolong lifespan and reduce electronic waste by decreasing the frequency of repairs and replacements.

# ACTIVITY 6

## Criterion Adaptability

The strategy should illustrate how it can be adapted to different contexts. It considers environmental issues with cultural humility and understanding for diverse cultural and social contexts.

- there are two piles of cards:
  - those in Set A describe a sustainable strategy in a particular work context
  - those in Set B provide an example of a different work context
- pick a card from each set and envision ways in which the Set A strategy can be adapted for the Set B context

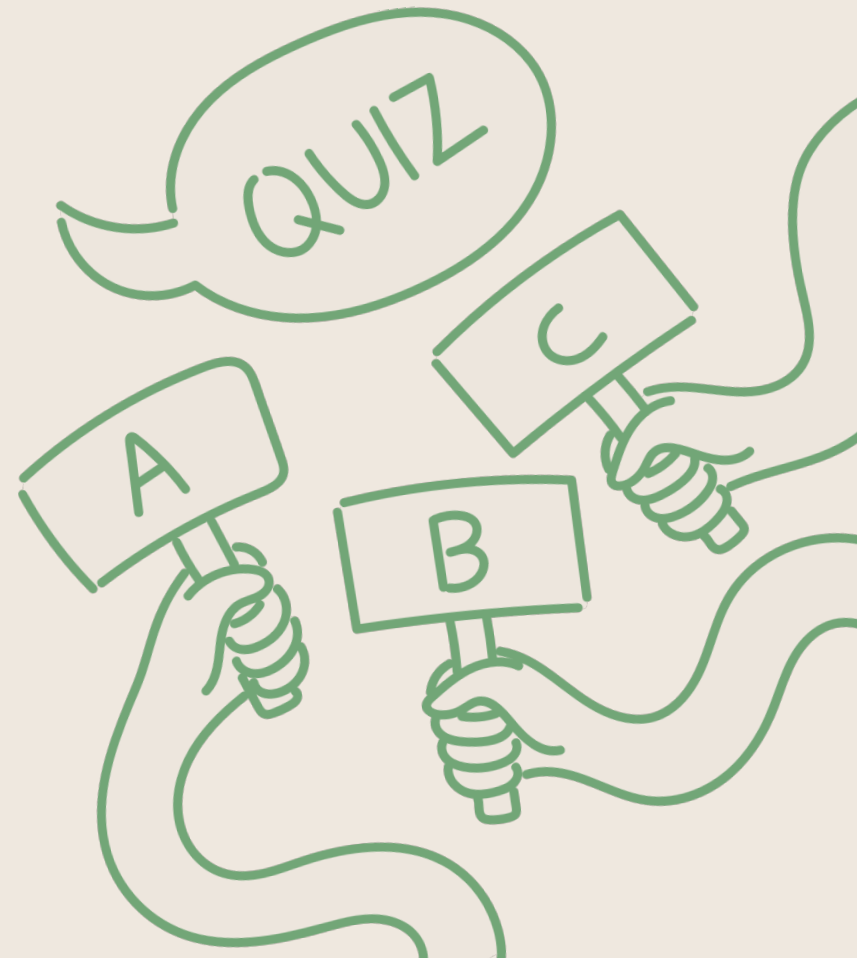
# ACTIVITY 7

## Criterion Monitoring & Evaluation

The strategy should include some suggestions on how its effectiveness could be monitored and evaluated. This could involve setting up key performance indicators (KPIs), regular audits or third-party assessments.

ENTER QR CODE

**GREEN  
SCOUTS**





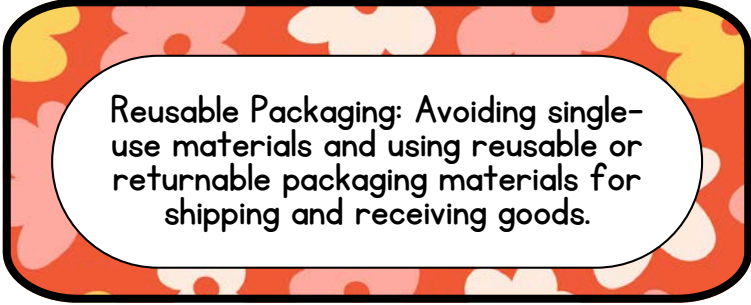
**Paperless Office:** Transition to a fully digital workflow to minimize paper usage.



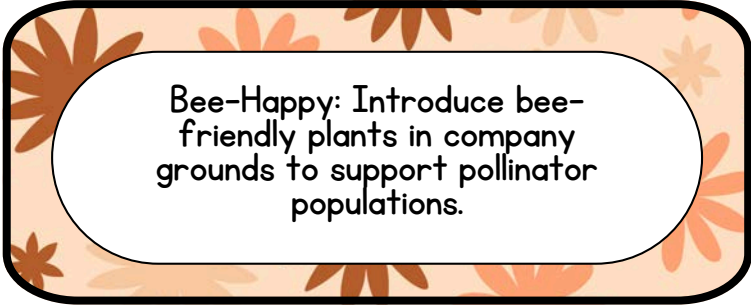
**Sustainable Transportation Options:** Providing hotelguests with information about public transportation, bike rentals and walking tours to encourage sustainable travel choices.




**Sustainable Sustenance:** The company's canteen switches to a plant-based menu.



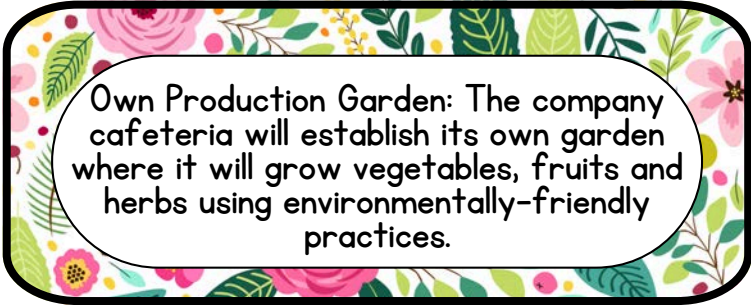
**Reusable Packaging:** Avoiding single-use materials and using reusable or returnable packaging materials for shipping and receiving goods.



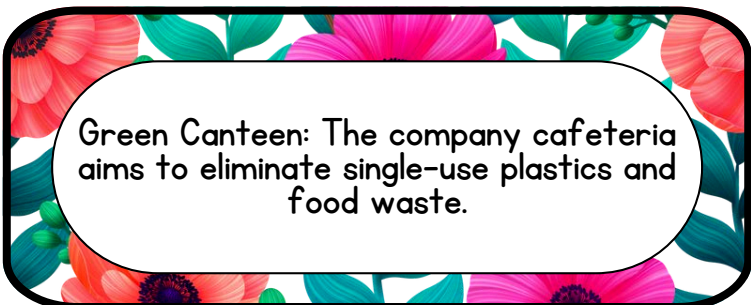
**Bee-Happy:** Introduce bee-friendly plants in company grounds to support pollinator populations.



**Avoiding Harmful Chemicals:** Using environmentally-friendly cleaning products and practices to reduce pollution.



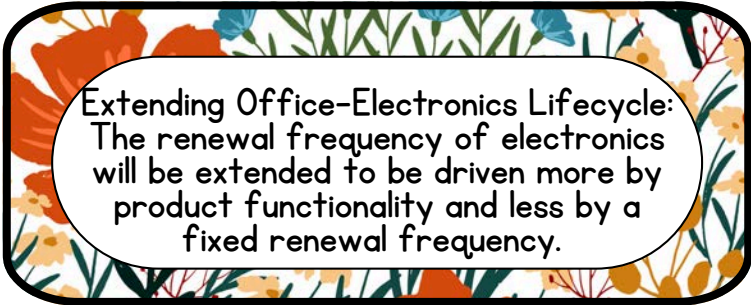
**Own Production Garden:** The company cafeteria will establish its own garden where it will grow vegetables, fruits and herbs using environmentally-friendly practices.



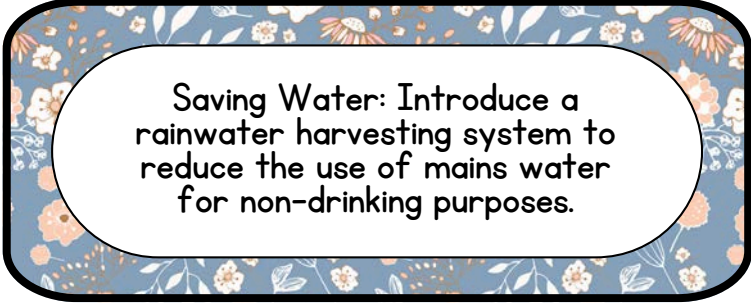
**Green Canteen:** The company cafeteria aims to eliminate single-use plastics and food waste.



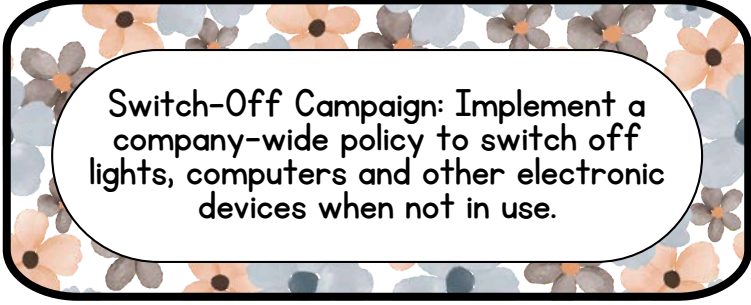
**Supply-Chain Localisation:** Food processing company increases the share of suppliers from the region in which the company operates.



**Extending Office-Electronics Lifecycle:** The renewal frequency of electronics will be extended to be driven more by product functionality and less by a fixed renewal frequency.



**Saving Water:** Introduce a rainwater harvesting system to reduce the use of mains water for non-drinking purposes.



**Switch-Off Campaign:** Implement a company-wide policy to switch off lights, computers and other electronic devices when not in use.

| <b>Objective #</b> | <b>Sample SMART Objective</b>   |
|--------------------|---|
| <b>1</b>           | reducing carbon footprint by 10% over the next two years  |
| <b>2</b>           | increasing the use of renewable energy sources  |
| <b>3</b>           | reducing the energy consumption in company buildings by 15% by the end of this financial year   |
| <b>4</b>           | reducing commuter emissions by forcing 90% of staff to ride to work   |
| <b>5</b>           | developing the ability to optimise energy management and efficiency in hospitality economics, with a specific focus on reducing a hotel's energy consumption              |
| <b>6</b>           | developing the ability to plan and implement sustainability initiatives in the hospitality economy, with a specific focus on waste management and reduction               |
| <b>7</b>           | increasing the use of local ingredients in a restaurant's menu to at least 30% within a year  |
| <b>8</b>           | increasing the use of recycled or refurbished parts to 50% of all repairs by the end of 2025  |
| <b>9</b>           | transitioning to using 100% biodegradable packaging for all parts and products within the next 12 months  |
| <b>10</b>          | enhancing sustainable practices in electrical installations   |
| <b>11</b>          | reducing the average repair turnaround time by 25% within the next 6 months by optimizing workflow processes  |
| <b>12</b>          | promoting e-waste recycling among customers   |
| <b>13</b>          | implementing eco-friendly practices for all mobile operations within the next 3 months  |
| <b>14</b>          | ensuring all cleaning products used in a company are eco-friendly and biodegradable within 6 months   |
| <b>15</b>          | increasing the proportion of organic food used in the hotel restaurant from 20% to 35% within two years   |
| <b>16</b>          | increasing the life cycle of corporate electronics by offering 100% of discarded functional electronics to non-profit organizations for further use, starting immediately |
| <b>17</b>          | increasing the recycling rate of discarded material, for example from scrap or residual material  |
| <b>18</b>          | increasing the availability of recycling bins on company grounds within 1 year so that they are located a maximum of 30 metres of each worker's place of work             |
| <b>19</b>          | increasing the percentage of waste recycled at the company from 50% to 75% within the next 12 months  |
| <b>20</b>          | planting 1000 trees in the company's green spaces over the next 3 years   |
| <b>21</b>          | reducing water usage by 20% in the next 24 months through the installation of water-saving devices and employee education   |
| <b>22</b>          | improve air quality over the next few months by airing regularly  |
| <b>23</b>          | reducing food waste within the company (from events, in the canteen etc.) weekly  |

- 24** making office practices more sustainable and create more awareness and discussion around sustainability-related issues through monthly seminars over the next 9 months
- 25** finding and implementing solutions to filter toxins
- 26** measuring the use of energy over the next six months to identify potentials to reduce energy consumption
- 27** developing the ability to reduce waste

| <b>SMART or not-so-SMART?</b> | <b>Targeting:</b> | <b>Main Sustainability Area:</b> |
|-------------------------------|-------------------|----------------------------------|
| Yes                           | processes         | reducing carbon footprint        |
| No                            | resources         | reducing carbon footprint        |
| Yes                           | processes         | reducing resource exploitation   |
| No                            | processes         | reducing carbon footprint        |
| No                            | skills            | reducing carbon footprint        |
| No                            | skills            | reducing carbon footprint        |
| Yes                           | resources         | reducing carbon footprint        |
| Yes                           | resources         | reducing waste                   |
| Yes                           | processes         | reducing waste                   |
| No                            | processes         | reducing resource exploitation   |
| Yes                           | processes         | reducing resource exploitation   |
| No                            | resources         | reducing waste                   |
| No                            | processes         | reducing waste                   |
| Yes                           | resources         | halting biodiversity loss        |
| Yes                           | resources         | halting biodiversity loss        |
| Yes                           | resources         | reducing waste                   |
| No                            | processes         | reducing waste                   |
| Yes                           | resources         | reducing waste                   |
| Yes                           | processes         | reducing waste                   |
| Yes                           | resources         | halting biodiversity loss        |
| Yes                           | processes         | reducing resource exploitation   |
| No                            | processes         | reducing carbon footprint        |
| No                            | processes         | reducing waste                   |

|    |   |                                |
|----|---|--------------------------------|
| No | expertise available<br>within the company | reducing carbon footprint      |
| No | processes                                 | minimising pollution           |
| No | processes                                 | reducing resource exploitation |
| No | skills                                    | reducing waste                 |

Office Work  
Environment

Hotel Service

Company Canteen /  
Cafeteria

Small Business Retailer

IT Services  
Provider

Education Provider

Food or Beverage  
Manufacturer

Logistics / Warehouse  
Company

Fast Food Bistro

Telecommunications  
Provider

Clothing  
Manufacturer

Electrical Services

Furniture  
Manufacturer

Restaurant Kitchen

Restaurant Service

Electrical Goods  
Retailer

IT Services  
Provider

Education Provider

Food or Beverage  
Manufacturer

Logistics / Warehouse  
Company

Fast Food Bistro

Telecommunications  
Provider

Clothing  
Manufacturer

Electrical Services

## Pub Trivia on KPIs

|   |
|---|
| <p><b>1. Introduction:</b> Patagonia's Worn Wear Program focuses on extending the life of clothing by repairing, reselling and recycling used items. This initiative helps reduce waste and promotes a circular economy.</p>  |
| <p><b>Question:</b> How many repurposed items has Patagonia sold to date through their Worn Wear Program world-wide?</p> <p>A) 15,000<br/>B) 50,000<br/>C) 120,000</p> <p>Answer: <b>C) 120,000</b></p>   |
| <p><b>2. Introduction:</b> The "Too Good To Go" program aims to reduce food waste by allowing consumers to purchase surplus food from businesses at a discounted price. This initiative has saved meals in 17 countries (across Europe and North America) from being wasted.</p>  |
| <p><b>Question:</b> How many meals were saved by the "Too Good To Go" program in 2023?</p> <p>A) 50 million<br/>B) 120 million<br/>C) 300 million</p> <p>Answer: <b>B) 120 million</b></p>  |
| <p><b>3. Introduction:</b> Schiphol Airport (Amsterdam) has reduced waste going to landfill by 50% with their Zero Waste Program, achieving significant environmental and cost benefits.</p>  |
| <p><b>Question:</b> What were the main measures they have taken to achieve this goal?</p> <p>A) waste separation and material reuse<br/>B) using recyclable materials<br/>C) customer information campaign</p> <p>Answer: <b>A) waste separation and material reuse</b></p>   |
| <p><b>4. Introduction:</b> The Swedish fashion retailer H&amp;M runs multiple sustainability initiatives and campaigns. One particular focus is on collecting discarded clothing from customers with the aim to recirculate these into the economy. In 2023, they managed to resell 68% of the textiles they collected in stores, repurposed 24% and recycled 8%.</p> |
| <p><b>Question:</b> What was the name of the campaign?</p> <p>A) Let's go green!<br/>B) Let's close the gap!<br/>C) Let's close the loop!</p> <p>Answer: <b>C) Let's close the loop</b></p>   |
| <p><b>5. Introduction:</b> Starbucks launched an initiative to replace plastic straws with strawless lids for their iced beverages. This move is part of their broader effort to reduce plastic waste and improve their environmental impact.</p>   |
| <p><b>Question:</b> By what percentage does the new Starbucks strawless lid reduce plastic usage compared to the traditional flat lid and straw combination?</p> <p>A) 9%<br/>B) 29%<br/>C) 59%</p> <p>Answer: <b>A) 9%</b></p>   |
| <p><b>6. Introduction:</b> Nudie Jeans offers free repairs for their jeans, encouraging customers to extend the life of their clothing and reduce fashion waste. In 2023, the Swedish company repaired more jeans than ever before across the world (most active in Europe).</p>  |
| <p><b>Question:</b> How many pairs of jeans did Nudie Jeans repair in 2023?</p> <p>A) 8,649 pairs<br/>B) 73,368 pairs<br/>C) 175,482 pairs</p> <p>Answer: <b>B) 73,368 pairs</b></p>  |

|   |
|---|
| <p><b>7. Introduction:</b> Rooftops offer a lot of empty space that can be used to install solar panels. Such initiatives have been implemented in various parts of the world - Tata Power in India, where green electricity is generated by exploiting unused places of buildings. In 2021, Tata Power was able to spread their program throughout 90 Indian cities, producing 421 million watts of electricity.</p> |
| <p><b>Question:</b> How many US homes' yearly electricity use is this equivalent to?</p> <p>A) 5,000 homes<br/> B) 12,000 homes<br/> C) 40,000 homes</p> <p>Answer: <b>C) 40,000 homes</b></p>  |
| <p><b>8. Introduction:</b> Several airlines (including KLM Royal Dutch Airlines, Lufthansa, Finnair, SAS, United Airlines and Air France) are aiming at reducing carbon emissions in aviation. Passengers are increasingly offered the option to contribute when buying plane tickets and Heathrow Airport, for example, is aiming to use at least 10% of sustainable aviation fuel by 2030.</p>                      |
| <p><b>Question:</b> Which type of resource CANNOT be used to generate these so-called biofuels?</p> <p>A) algae<br/> B) petroleum<br/> C) wood mill waste</p> <p>Answer: <b>B) petroleum</b></p>  |
| <p><b>9. Introduction:</b> A Czech farm introduces precision farming (also smart farming) to diversify their crop production, not only decreasing the need to use fertilizers but also increasing crop production.</p>  |
| <p><b>Question:</b> How much has the farm saved in fertiliser costs?</p> <p>A) 11%<br/> B) 22%<br/> C) 33%</p> <p>Answer: <b>A) 11%</b></p>   |
| <p><b>10. Introduction:</b> Refurbished electronic devices gain in popularity. Various platforms and providers offer refurbished electronics, sometimes alongside new products across the world.</p>  |
| <p><b>Question:</b> Besides reducing e-waste and using less raw materials, what can be saved by over 86% (!) when getting a refurbished smartphone instead of a new model?</p> <p>A) air<br/> B) fire<br/> C) water</p> <p>Answer: <b>C) water</b></p>  |